

Sinch Messaging Safety Checklist

CONTENT

	Content is "Political" in nature and registere Campaign Verify	d with 🛚	Political campaign is not registered with Campaign Verify		
	Company website (or web presence – e.g. Facebook, Instagram, etc.) is registered with brand	the	Web presence provided is different than the registered brand		
	Company domain email associated with the is on the registration	brand 🗆	G-mail or other generic email account associated with the brand registration		
	Content is in alignment with what was provi the original Campaign use case, description example messages submitted in TCR		A2P (Business-to-Consumer) traffic being sent over a P2P (Consumer-to-Consumer) channel		
	Using a private URL shortener		Using "Bitly" or "TinyURL" shorteners		
	Have an up to date "internal disallowed con list	tent" 🗆	Content is related to Cannabis or CBD		
	Filter against disallowed URL's SPAM, SCAM SHAFT key words	and \square	Messages contain HATE Speech, Adult Solicitation or SHAFT related content		
	Include opt-out language in messages - e.g. UNSUBSCRIBE, etc.	STOP, □	No traffic filtering		
	Manage out-out databased to ensure users receive unwanted messages	do not 🛚	No opt-out message treatment		
SL	JBSCRIBER DATABASE				
	Scrubbing against "Opt-Out" Lists				
	Scrubbing against DNC Lists				
	Scrubbing against Re-assigned Number Database (RND)				
	Scrubbing against 7726 reports				
	Processing "Deactivation Files"				
	Track how someone signed up to receive text messages (i.e. opt-in method)				
	☐ Through paper sign-up sheets				
	☐ Through website				
	☐ Through mobile opt-in				
	☐ Through voter registration cards				



Messaging Safety Checklist

POLITICAL

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	Have explicit opt-in from your subscribers		Obtained consent from the "voter registration card"		
	Campaign opt-out rate below 4.8%		Campaign opt-out rate above 4.89%		
	Maintaining an opt-out list and removing subscribers who have opted-out		Not processing opt-out messages (e.g. response = "STOP") and removing subscribers from receiving content		
	Organization sending messages has been registered through "Campaign Verify"		Campaign is not registered in TCR as a political use-case		
	Campaign registered through TCR as a political campaign with the CV token		Message is considered HATE speech		
	Messaging is A2P (Business/Organization-to- Consumer)		Message considered "inflammatory" or "defaming"		
٩D	VANCED EFFORTS				
	Credit Card Sign Up Review Software \ Safetech Fraud Solution				
	In-App Purchase Data Collection (to assure that user is not a Bot)				
	Website Sign Up Reviews (to assure that user is not a Bot)				
	Email Verification Solutions (e.g. KickBox Software Solutions)				
	Velocity Limits on Sends (e.g. 40 messages in 10 minutes from a sender ID / TN)				
П	Advanced Keyword Filters (i.e. for SPAM, SCAM, SHAFT and other disallowed content)				

IP address Blocks (e.g. Blocking from certain countries such as China & N. Korea)

Mobile App and Back End Network proofing (e.g. Approov Mobile App Attestation)

AI (Artificial Intelligence) Filtering - AWS